

gloss beauty | nail lounge

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Thank you for considering Gloss - beauty | nail lounge as the host facility for your upcoming event. It will be the pleasure of our entire staff to assist you in providing your guests with an exceptional experience. The enclosed information is designed to assist you with the planning of your activities, as well as introduce you to our simple policies that will lead to a truly memorable and seamless event.

In addition to the basic information includes terms and policies for items such as deposit, reservations, timeliness, cancellation, etc. Please initial each page signifying that you agree, and complete the event information page.

The remaining information regarding your special day, such as date, time, services, etc., you will find a services form to use as a guide as you plan your evening. Please provide all the names for your guests (including you) and circle the service(s) code which each of your guest to receive. You may return the completed contract either by email, drop-off, or mail, to Gloss.

Please note, Gloss is devoted to promoting natural nails care in an eco-friendly environment. Therefore, Gloss does not provide any artificial nails care (acrylics, gel powder, liquid gel). Our mission is to use the finest organic products to relax our customers while nourishing their natural nails.

This is the contract giving the terms upon which we agree to provide our spa services, containing important terms that you should read carefully. We are available to answer any question you may have about these terms, or about any other aspect of your up-coming event.

Once again, thank you for choosing Gloss for your function. We look forward to providing an enjoyable experience!





## THE SERVICE LIST

**OUR PRICE LIST** 

1

#### **EXFOLIATE**

blend that dissolves like honey and removes dead skin with delicate sugar crystals that dissolve completely to leave behind soothed and softened skin SOOTH

moisture mask that hydrates and refreshed leaving the skin soft, glowing, and youthful

3

#### **HYDRATE**

luxury lotion that contains a unique balance of vitamins, nutrients, and essential oils that repairs dry or damaged skin and stimulates senses



Manicure |25 min| 15 Pedicure |40 min| 30



Manicure |30 min| 30 Pedicure |45 min| 40



Manicure |30 min| 20 Pedicure |45 min| 40



Herbal Add-on 10 Gel nails polish 20 Gel toes polish 20 Gel removal only 5 5 French tip design Two artwork design 5 5 Paraffin treatment 5 Hot stone massage Hands polish change 12 Feet polish change 12



Princess Mani 13 Princess Pedi 17 Nails polish 8 Toes polish 7



Lip Bikini 35 +Chin 10 Brazilian 50 +Full Face 35 50 +Full Leg Evebrows 12 30 +Half Leg **Underarms** 18 Full Arms 35 +Half Arms Lip, Brows & Chin 25 25 +



Back waxing 40+
Chest waxing 30+
Abs+Chest waxing 45+
Sport Manicure 15
Sport Pedicure 30

Prices are subject to change without notice.



955 Main Street Melrose, MA 02176 Phone : 781-620-1709 F-Mail : info@spagloss.cor







### **CONTRACT AGREEMENTS**

### **EVENT INFOMATION** Primary Contact \_\_\_\_\_ City\_\_\_\_\_State\_\_\_\_Zip \_\_\_\_ Primary Phone \_\_\_\_\_ Email Address Event Date \_\_\_\_\_ Time \_\_\_\_ Type of event: Wedding Party Engagement Other FOR GLOSS USE ONLY Contract intake date \_\_\_\_\_ Deposit date \_\_\_\_\_ Amount of \_\_\_\_\_ Pay-in: Person Phone Other\_\_\_\_ Please check following if: ☐ Block out event date & time ☐ Enter excel tracking database ☐ Booked the services for all the guests ☐ Call and remind the contact person a week before the date of event





### **TERMS & POLICIES**

#### **DEPOSIT**

To secure your event date, GLOSS requires a deposit in the total amount of the "primary contact" services and a signed contract. We will no longer hold your date without a deposit and signed contract. We have the right to cancel or not to hold your reservation and this Group Party Contract, if we does not received the deposit.

#### SERVICE CHARGES

A service gratuity of 20% is appreciate to all parties of 10 or more. Please inform all of your guests know that gratuity is only eccepted by cash. For the convenience, the gratuity may leave with the Font Desk Managers when check out individually.

#### **DAMAGES**

The Primary Contact for the event assumes responsibility for any damages or loss on the property during the event. Gloss does not assume any responsibility for lost or damages articles belonging to guests. The Primary Contact will assume financial responsibility for any damages that occur to Gloss property as a result of the function.

#### RESERVATIONS

We suggest that the party take place at the beginning of the day or at the end of the day so we can give your occasion our full and undivided attention. If that does not fit your schedule, we are more than happy to schedule your party during our business hours and with your cooperation, we will do everything in our power to ensure you receive the best possible service. Please fill out the attached form which details out how many people are attending, what services they are requesting.

Last Minute Add On: If this occurrence will happen, please call us in 24 hours of advanced so we will try to rearrange the schedule. We will not guarantee that we can accommodate any additional clients towards the group but with that being said, we will try our best.

You should inform us of all the requested services for your party and will be sure to contact us with any service changes two days prior to my scheduled event.

#### **TIMELINESS**

We ask that all group party attendees arrive about 15 minutes early to ensure that they have enough time to relax, unwind, and pick out their polish. If anyone does happen to be late, we will accommodate to our best abilities but cannot guarantee that they receive the full time required for their service due to respect for the next client coming in.

You should be understand that all the members of your party must be in attendance 15 minutes prior to the requested service time in order to take full advantage of the time allotted for your/their appointment. You also understand that if any member of your party is late, Gloss will accommodate to our best ability but cannot guarantee that you/they receive a full-proposed service.







### **TERMS & POLICIES**

#### **CANCELLATION OR DOWNGRADE SERVICE**

We do ask that group party that needs to be cancelled give at least two weeks notice. If you cancel or breach this Group Party Contract for any reason other than Force Majeure, the "Primary Contact" will be responsible for the following cancellation penalties:

#### CONDITION

If you cancel the contract within two weeks prior to the event date If you cancel the contract within one weeks prior to the event date If you cancel any services within 24 hours prior to the event date If you or your guests downgrade the services after checked-in If any "No Shows" that do not show for their appointment

SIGNATURE(S) REQUIRED FOR CREDIT CARD

#### PENALTY AMOUNT

25% of total amount of your group services 50% of total amount of your group services 50% of total amount of the services 100% of total amount of the original services 100% of total amount of the services

I, \_\_\_\_\_, have read and fully understand the cancellation policy and will inform Gloss of any and all cancellations pertaining to the party's appointment. I understand that Gloss has the right to charge my given Gloss' gift certificate or credit card if I do not abide by the cancellation agreement stated above.

Credit Card Type:	Please provide credit card info
Expires Date:	over the phone or in person.
Security Code:	
Billing Zip Code:	Signature
Name on Card:	*
nt Name)	, hereby declare that I have read and fully understand that th
possible side effects and risks pertaining to the servind damages or injuries performed during or after the sery by of Gloss and if any cancellation were to occur with the Credit Card. Gloss and their employees are confident the informating incident were to occur. I declare that the informating	ces provided at Gloss and the licensed employees are not liable for ervice. I declare that I have read and fully understand the cancellat iin two weeks prior to the event date, I give Gloss permission to use ential, and any information that I choose not to give is my responsil
int Name)	, hereby declare that I have read and fully understand that th ces provided at Gloss and the licensed employees are not liable for ervice. I declare that I have read and fully understand the cancellati- in two weeks prior to the event date, I give Gloss permission to use ential, and any information that I choose not to give is my responsib on I have given is accurate, as of this date, and I as the client have t





### **SERVICES FORM**

#### **SERVICES CODE & PARTY NOTE!**

Classic Manicure = Cm Classic Pedicure = Cp

Herbal Manicure = Hm Herbal Pedicure = Hp Gel Manicure = Gm Gel Pedicure = Gp

French Design = +F (Applied to any hands +/or feet care service of choice) Event Date: Time:

Please provide all the names and contact information for your guests (including you). Also circle the Service(s) code which each of your guest to receive.

NOTE! Gloss does not provide any artificial nails care.

Guest Name   First & Last   Please <u>circle</u> C=Children (under 10)		Pl	ease <u>c</u>			ce(s) e code	Phone # or Email Address			
1.		Cm	Ср	Gm	Gp	Hm	Нр	+F	+F	
☐ Checked-in ☐ Cancel Date	□ No-Show	Note:								
2.		Cm	Ср	Gm	Gp	Hm	Нр	+F	+F	
☐ Checked-in ☐ Cancel Date	□ No-Show	Note:								
3.		Cm	Ср	Gm	Gp	Hm	Нр	+F	+F	
☐ Checked-in ☐ Cancel Date	□ No-Show	Note:								
4.		Cm	Ср	Gm	Gp	Hm	Нр	+F	+F	
☐ Checked-in ☐ Cancel Date	□ No-Show	Note:								
5. c		Cm	Ср	Gm	Gp	Hm	Нр	+F	+F	
☐ Checked-in ☐ Cancel Date	□ No-Show	Note:								
6. c		Cm	Ср	Gm	Gp	Hm	Нр	+F	+F	
☐ Checked-in ☐ Cancel Date	□ No-Show	Note:								
7. c		Cm	Ср	Gm	Gp	Hm	Нр	+F	+F	
☐ Checked-in ☐ Cancel Date	□ No-Show	Note:								
8. c		Cm	Ср	Gm	Gp	Hm	Нр	+F	+F	
☐ Checked-in ☐ Cancel Date	□ No-Show	Note:								
9. c		Cm	Ср	Gm	Gp	Hm	Нр	+F	+F	
☐ Checked-in ☐ Cancel Date	□ No-Show	Note:								
10. c		Cm	Ср	Gm	Gp	Hm	Нр	+F	+F	
☐ Checked-in ☐ Cancel Date	□ No-Show	Note:								
11. c		Cm	Ср	Gm	Gp	Hm	Нр	+F	+F	
☐ Checked-in ☐ Cancel Date	□ No-Show	Note:								
12. c		Cm	Ср	Gm	Gp	Hm	Нр	+F	+F	
☐ Checked-in ☐ Cancel Date	□ No-Show	Note:								





### **SERVICES FORM**

Guest Name  First & Last  Please circle C=Children (under 10)	Service(s Please <u>circle</u> the service cod					for the	guest		Phone # or Email Address
13. c	Cm	Ср	Gm	Gp	Hm	Нр	+F	+F	
☐ Checked-in ☐ Cancel Date ☐ No-Show	Note:								
14. c	Cm	Ср	Gm	Gp	Hm	Нр	+F	+F	
☐ Checked-in ☐ Cancel Date ☐ No-Show	Note:								
15. c	Cm	Ср	Gm	Gp	Hm	Нр	+F	+F	
☐ Checked-in ☐ Cancel Date ☐ No-Show	Note:								
16. c	Cm	Ср	Gm	Gp	Hm	Нр	+F	+F	
☐ Checked-in ☐ Cancel Date ☐ No-Show	Note:								
17. c	Cm	Ср	Gm	Gp	Hm	Нр	+F	+F	
☐ Checked-in ☐ Cancel Date ☐ No-Show	Note:								
18. c	Cm	Ср	Gm	Gp	Hm	Нр	+F	+F	
☐ Checked-in ☐ Cancel Date ☐ No-Show	Note:								
19. c	Cm	Ср	Gm	Gp	Hm	Нр	+F	+F	
☐ Checked-in ☐ Cancel Date ☐ No-Show	Note:								
20. c	Cm	Ср	Gm	Gp	Hm	Нр	+F	+F	
☐ Checked-in ☐ Cancel Date ☐ No-Show	Note:								
21. c	Cm	Ср	Gm	Gp	Hm	Нр	+F	+F	
☐ Checked-in ☐ Cancel Date ☐ No-Show	Note:								
22. c	Cm	Ср	Gm	Gp	Hm	Нр	+F	+F	
☐ Checked-in ☐ Cancel Date ☐ No-Show	Note:								
23. c	Cm	Ср	Gm	Gp	Hm	Нр	+F	+F	
☐ Checked-in ☐ Cancel Date ☐ No-Show	Note:								
24. c	Cm	Ср	Gm	Gp	Hm	Нр	+F	+F	
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25. c	Cm	Ср	Gm	Gp	Hm	Нр	+F	+F	
☐ Checked-in ☐ Cancel Date ☐ No-Show	Note:								
26. c	Cm	Ср	Gm	Gp	Hm	Нр	+F	+F	
☐ Checked-in ☐ Cancel Date ☐ No-Show	Note:								
27. c	Cm	Ср	Gm	Gp	Hm	Нр	+F	+F	
☐ Checked-in ☐ Cancel Date ☐ No-Show	Note:								
28. c	Cm	Ср	Gm	Gp	Hm	Нр	+F	+F	
☐ Checked-in ☐ Cancel Date ☐ No-Show	Note:								









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